## Attachment G: Response to SOW

This section will provide instructions to vendors to respond to the requested services detailed in this RFP.

**Instructions:** The responses to each part of the SOW are required as part of the submitted proposal. Responses will be scored as part of the technical proposal evaluation.

Responses must include, where appropriate, the deliverables included in **Appendix 1: Deliverable Review Process and Deliverables Dictionary.**

The text response to each section in this attachment must be eight pages or less. The vendor may also add up to two pages of images or diagrams for each response. Responses beyond eight pages of text and ten total pages including images and diagrams will not be reviewed.

1. **Approach to Business Operations**

Describe the vendor’s approach to meeting or exceeding the PRMP’s specifications and outcomes, as described in **Attachment F: Outcomes Traceability Matrix** and **Section 4: Scope of Work (SOW)** of this RFP. As part of their response, vendors should provide specific details and examples outlining their approach to the following subcategories:

* Governance
* Data Governance
* Policy
* Technical Assistance
* Operational Reporting and SLAs
* Technology Architecture and Vendor Partnerships

<Response>

1. **Approach to Technical Services**

Describe the vendor’s approach to meeting or exceeding the PRMP’s specifications and outcomes, as described in **Attachment F: Outcomes Traceability Matrix** and **Section 4: Scope of Work (SOW)** of this RFP. As part of their response, vendors should provide specific details and examples outlining their approach to the following subcategories:

* Enterprise Identity Services
* Interface Specifications
* Care Coordination Services
* Data Quality and Reporting Services
* Application Programming Interface (API) Services
* Public Health Reporting
* Medicaid Services
* Direct Secure Messaging
* Electronic Notification Services (ENS)
* Emergency Response Services
* Interoperability Compliance

<Response>